



Please fill out this form in its entirety and return it to us at claims@bellaflooringgroup.com with the following required information. Claims will not be processed without this information and will be denied if not fully submitted within 10 days

- Pictures of the issue from a standing position, close-up, and a room scene with the area of concern clearly marked. A minimum of 5 pictures needs to be submitted.
- Invoice of purchase of the flooring.
- Carton label information including SKU, run number and collection.

Dealer/Distributor Information

Company Name:

Street Address:

City:

State:

Zip Code:

Claim submitted by:

Name:

Email:

Site Information

Consumer Name:

Street Address:

City:

State:

Zip Code:

Best Contact Phone:

Email:

Installation type:

Installer Information

Installer (Company) Name:

Phone:

City:

State:

Zip Code:



Product Information – Enter from carton label or invoice

Product SKU Number Run/Lot

Product Color/Pattern Size

Quantity Purchased

Claim Quantity

Purchase Date: Installation Date

Date Issue Noticed:

Where product is installed

Describe the issue with the flooring products

Additional Site Information

Type of building / facility

Substrate Type Underlayment Used

Moisture testing method and value Substrate pH

Maintenance method

Claim Financials

Product Cost Labor Cost

Miscellaneous Cost Total Claim

Proposed resolution



Please attach pictures to digital form or send them via email to claims@bellaflooringgroup.com

Pictures of the issue from a standing position, close-up, and a room scene with the area of concern clearly marked. A minimum of 5 pictures needs to be submitted.

Please return the completed form to us at claims@bellaflooringgroup.com. Be sure that all required information, pictures, and invoices are included with the claim submission to ensure prompt processing.

Claim submitted by:

| Name | Title | Date |
|-------------|--------------|-------------|
|-------------|--------------|-------------|